

## Student Complaints Log 11'

9-8-2010	11-S001	Brookline College	T.P.	Wrongful Termination	10-14-10 Complaint Committee found no violations and dismissed the complaint
9-4-2010	11-S002	Arizona Automotive Institute	M.H.	Recruitment practices, Refund, and G.P.	4-28-11 Complaint Committee voted to issue LOC for misleading practice and failure to follow GP timelines
11-3-2010	11-S003	Argosy University	R.T.	Terminated from program	1-27-11 Complaint Committee found no violations and dismissed the complaint
10-14-2010	11-S004	College America	A.H.	Tuition, Scholarship	10-14-10 Complaint Committee asked for additional info and deferred action. 1-27-11 State Board cited violation of §32-305(1)(5) and as a result the institution must refund \$3,885.75 towards the students outstanding balance per consent agreement
1-3-2011	11-S005	AZ College of Allied Health	R.B.	Terminated from program	4-28-11 Complaint Committee found no violations and dismissed the complaint
1-4-2011	11-S006	Brown Mackie College – PHX	B.C.	Lack of management capabilities.	6-23-11 Complaint Committee found no violations and dismissed the complaint
1-5-2011	11-S007	Embry Riddle	J.S.	Recruitment practices	6-23-11 Complaint Committee voted to forward the complaint to August Board meeting. 9-23-11 State Board and E.R. entered into a consent agreement and will refund \$13,740.00
2-13-2011	11-S008	Chairside Dental	N.A.	Refund Issue	4-28-11 Complaint Committee found no violations and dismissed the complaint
1-10-2011	11-S009	VOID	VOID	VOID	Listed in Inquiry Log
2-1-2011	11-S010	ITT Technical	A.L.S.	Failure to follow printed policies, several accusations	4-28-11 Complaint Committee found o violations and dismissed the complaint.

3-9-2011	11-S011	ITT Technical Institute	C.G.	Lack of qualified instructors	4-28-11 Complaint Committee voted to offer a consent agreement to the school requesting a refund of \$1,972.00 to student 11-23-11 Consent Agreement signed and refund was made
4-6-2011	11-S012	West Coast Ultrasound	A.G.	Externship requirements based on written and verbal agreements	6-23-11 Complaint Committee found no violations and dismissed the complaint
6-3-2011	11-S013	VCI	CC	Refund - Closed California campus	6-23-11 Complaint Committee dismissed the complaint because it school was a CA School